# Welcome to

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# Welcome to BRB!

On February 1, 2021, our name changed to Blue Ridge Bank, N.A. ("Blue Ridge Bank"), which is the combination of your bank, Virginia Commonwealth Bank, and Blue Ridge Bank.

You choose to do business with Virginia Commonwealth because of its commitment to serving you and your community, and we will continue to honor that commitment. The union of the two institutions results in a banking partner that maintains the dedication and service that you have come to know and expect along with the ability to enjoy additional products and services.

Blue Ridge Bank has been serving its communities for generations. The bank was formed in 1893 and takes tremendous pride in its longevity, service, and commitment to personal relationships. You are more than just a customer and that we are more than a place for loans and deposits. We are partners, and our obligation is to provide you with service that will continue to be unparalleled.

The union of Blue Ridge Bank and Virginia Commonwealth Bank creates a stronger partner for you. I hope that you take the time to explore new account products and services. An example of our newest product is our BRB Jackpot Account, a savings account which gives you the opportunity to win monthly cash prizes and the annual **grand prize of \$100,000!**  Visit www.mybrb.com and stop by your local branch to learn more. You can also like us on Facebook at www.facebook.com/myblueridgebank, follow us on Twitter @myblueridgebank, and stay connected with your community bank on LinkedIn at https://www.linkedin.com/company/blue-ridge-bank-virginia.

Enclosed in this packet, you'll find information regarding our new partnership. We are incredibly excited about the opportunity to serve you and contribute to your success. Please always feel free to contact us with any questions or concerns that you have. Thank you so much for your business.



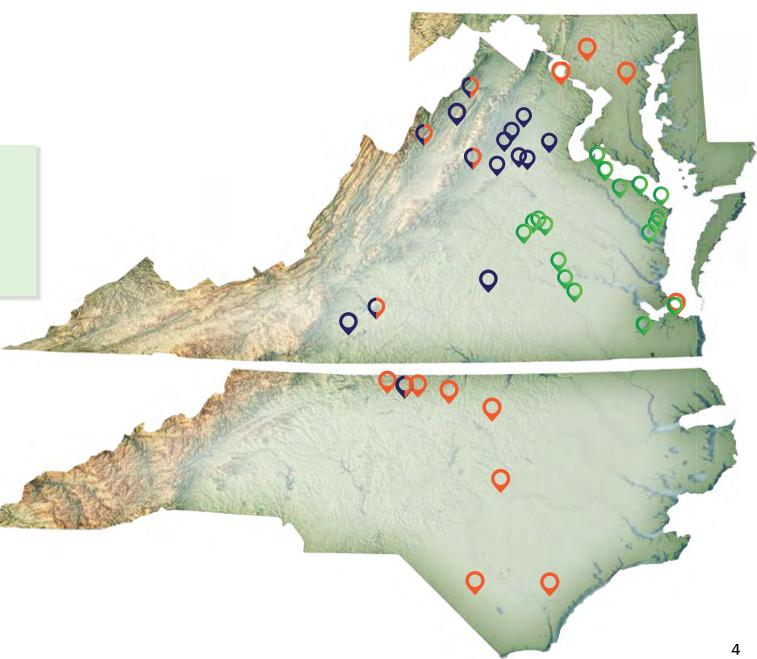
Brian K. Plum Chief Executive Officer (540) 743-6521

## LOCATION MAP

Blue Ridge Bank Offices

Blue Ridge Bank Mortgage Offices

Virginia Commonwealth Bank Offices



# Smarter Banking

Please review this section to see what's new with your deposit accounts AND take a look at some of the new features you'll have access to as a customer of Blue Ridge Bank.

# Transition Dates To Know



## February 1, 2021 Our name is now Blue Ridge Bank!

## What now?

It's still business as usual! Your debit card, online banking credentials, and account offerings will remain the same until May 24, 2021.

## May 21, 2021

Your account will be upgraded and you will have received new online banking credentials as well as a new debit card. System upgrades will continue throughout the weekend of the 21st which will cause interruptions to online banking access.

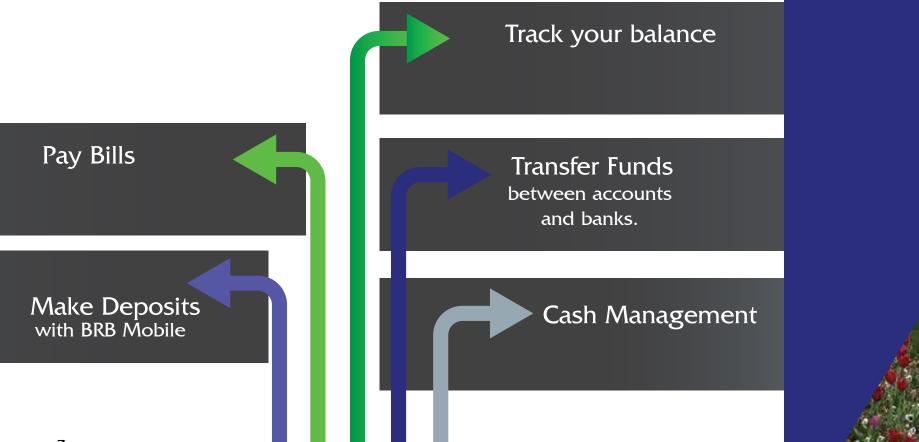


## May 24, 2021

Your banking relationship will be fully upgraded and you may activate your new debit card and access BRB online banking.

# Welcome to MyBRB.com

Visit our website to browse products, access your account, and find the nearest branch or ATM. Our site is optimized for all devices, so you can bank on the go! Our contact information and routing number is at the bottom of every page.



# Welcome to MyBRB.com

Visit **mybrb.com/welcome-to-blue-ridge-bank** to download this packet and review all information regarding your transition to the BRB team!



Please update your contact information with VCB now so you can activate your new Online Banking account.

## LOG IN TO YOUR ONLINE BANKING ACCOUNT BEGINNING MONDAY, MAY 24TH, AT 8:00 A.M.

You may still access your online banking at Virginia Commonwealth Bank's website prior to May 24, 2021.

Go to www.mybrb.com

Select the "Log In" button on the top right of the page. Enter your new User ID that we will provide you and click "Login". Next, you'll enter your password before selecting "Submit".



2

During your first login you will be prompted to establish a new password and security questions.

If you have a User ID with Virginia Commonwealth Bank, that User ID will transfer to Blue Ridge Bank. You will be notified directly if your User ID does not transfer.

# **Download the BRB Mobile app!**

Search "Blue Ridge Bank" in your iTunes or Google playstore. Or visit www.mybrb.com/welcome-to-blue-ridge-bank.html and select "Download BRB | CSB Mobile".



Select the BRB dollar emblem to install the lastest version.





Sign in with your online banking credentials and enjoy enhanced banking on the go!

New BRB credentials will not be active until May 24, 2021.



follow us on social media @myblueridgebank



# You will receive a NEW BRB Visa® Debit Card.

• We will mail your NEW debit card near May 1, 2021.

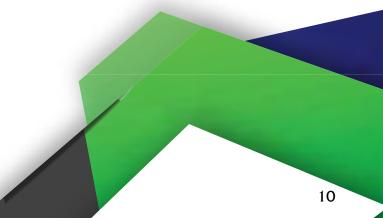
## **QUESTIONS?**

Please call us toll free at (888) 891-2435. or visit your local branch.

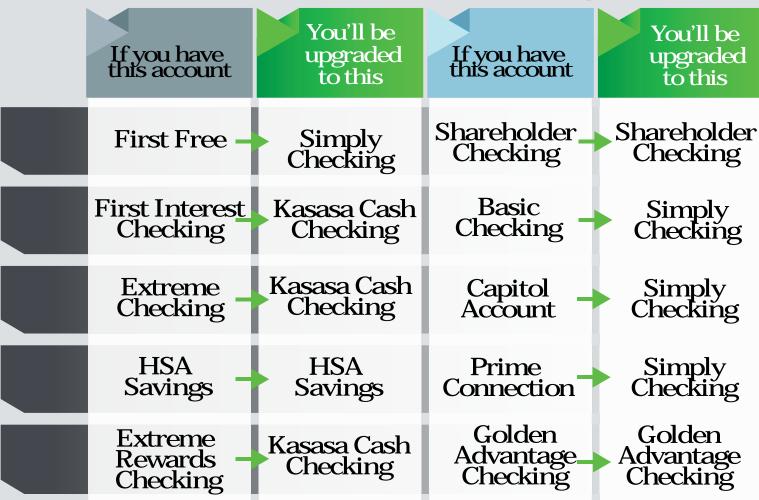
- You may activate your new card and setup your PIN beginning May 24, 2021 by calling (888) 891-2435.
- Your daily limits are \$500 for ATM cash withdraws and \$2,500 for point-of-sales (POS) purchases.
- You may destroy your Virginia Commonwealth Bank debit card AFTER you activate your new BRB debit card.
- Remember to update your card number for any recurring or automatic payments.







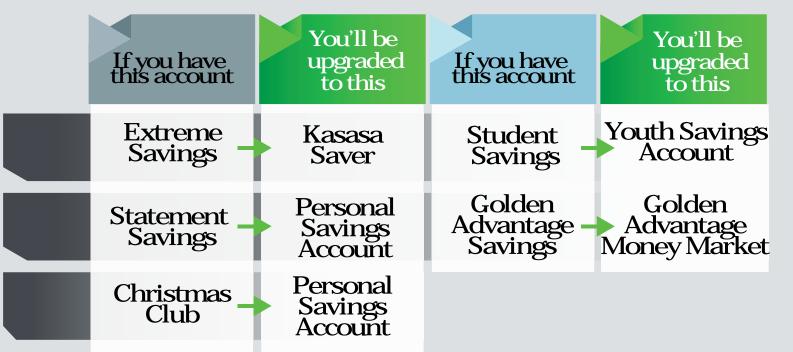
# Personal Checking



Your statement cycle will change to month-end beginning May, 2021.

Personal Account Upgrade Details

## Personal Savings



Personal Account Upgrade Details

# Important to Know: If your account is not listed it's not changing.

Your statement cycle will change to month-end beginning May, 2021.

# **Personal Checking Accounts**

# Kasasa<sup>®</sup>Cash Checking

This is a high interest checking account that rewards you just for USING your money!

## DO YOU:

Have a direct deposit or payment? Use your debit card 10x a month? Prefer eStatements?

This account pays you to bank with BRB!

# Simply Checking

No gimmicks. No strings.

Focus on what's really important and we'll provide you the financial tools you need: Free digital account access, unlimited check writing, and no monthly service charges.

# Golden Advantage Checking

When you're 55 or better, life is an adventure that begins with exclusive benefits with financial products and services, discounts with select local merchants, financial planning assistance, and more.

Free personalized Golden Advantage Checks Free BRB residential mortgage apprasial up to \$500 10% Safe Deposit Box discount with Automatic Debit.

# Money Market

Be in charge of your money and do banking your way. Our Money Market account offers a premium interest rate and allows you direct check-writing capabilities.





# Personal Savings Accounts

# Jackpot Savings Account

## DO YOU:

Struggle to build your savings? Have an extra \$25 each month? Want a chance to win \$100,000?

# Every balance increase of \$25 in this account enters you into our monthly and annual drawings.\*

\*APY (Annual Percentage Yield) for this account is 0.03% as of date of publication. Raffle entries are earned based upon the following: Monthly & Annual Drawings - One entry for each \$25 increase in the account balance during the drawing period. Closing dates for each drawing will be the last business day of each month/year. Monthly prizes will be issued by check within 14 days of the drawing. All participants must be at least 18 years of age and a legal resident of the Commonwealth of Virginia or North Carolina. Employees and household residents are excluded.

# Personal Savings

This savings account is an excellent complement to our Simply Checking.

This provides you all of the benefits of a basic savings account and the option of combined statements.

# Kasasa Saver

What do you do with your massive rewards from your Kasasa Cash Checking?

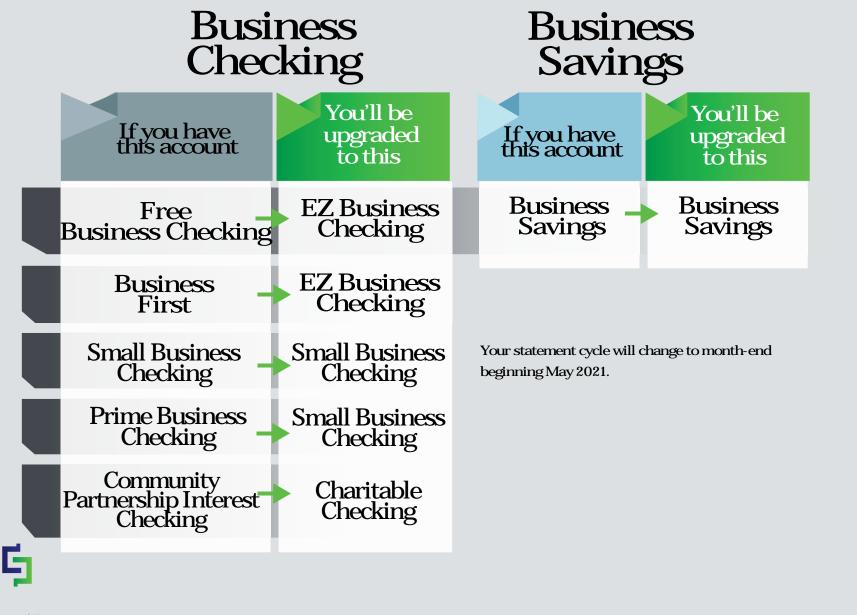
Easy: your rewards are transferred to this HIGH interest savings account so you can continue spending, earning, and building your wealth!

# Youth Savings

Want to teach your children or grandchildren to save?

Not only will your child learn healthy savings habits, students also earn \$5 for each report card with an A!

Member



Business Account Upgrade Details

# **Business Checking Accounts**

## What's important for your business?

## Simplicity?

## **EZ** Business

Banking made easy. Launch your dreams without

a balance requirement or monthly service charge fee. You'll have 300 free transactional items each month; a per item fee applies to excess transactions. See our Fee Schedule for details.

## Flexibility?

## **Small Business Checking**

Bank your way. More free transactional items so you can watch your business, not your activity.

1,000 free transactions per month; a per item fee applies to excess transactions. See our Fee Schedule for details. Maintain \$5,000 average daily balance to avoid the service fee.

## Power?

## **Commercial Checking**

Bank with muscle. This analysis account flexes more than an earnings credit. Enjoy unlimited transactions and no balance requirement.

Unlimited transactions subject to account analysis. Assessed transaction and service fees can be offset by an Earnings Credit. See our Fee Schedule for details.

## Great for:

- Start-ups
- Family Businesses
- Cafes / Restaurants

### Great for:

- Growing Businesses
- Partnerships
- Small Operating Companies

## Great for:

- Transaction Intensive Accounts
- Municipalities
- Large Operating Companies



# Specialty Business Accounts

## Non-Profit Rewards

## Charitable Checking

Let your money work as hard as you do. This interest bearing account offers unlimited transactions. Maintain \$500 average daily balance to avoid monthly service fee.

## Escrow Management

## Escrow/IOLTA Accounts

Specifically designed for those responsible for managing escrow accounts in Virginia, Maryland, or North Carolina.

## Money at Work

## Money Market

Make use of idle funds. These accounts are tailored for your needs and allow you to maximize cash flow. Maintain \$1,000 average daily balance to avoid monthly service fee.

### Great for:

- Churches
   Schools
- All Non-Profits

## Great for: • Attorneys

## Employee Benefits

## **Business Retirement Accounts**

This SEP IRA offers your employees a retirement plan while you enjoy the benefits of tax-deductible contributions.

## Health Savings Account

Give your employees peace of mind with an HSA at BRB. This interest-bearing account helps prepare their families for a full range of medical expenses.





# **Customized Services**

## Control your cash flow with our advanced treasury service suite.

Our enhanced account analysis calculates and itemizes monthly activity and charges.



Competitive Earnings Credit can offset account analysis charges.



Flex greater credit power and control with our business credit card platform complete with Mastercard Easy Savings.

Visit easysavings.mastercard.com for more information.



Zero Balance

Account

Member FDIC Equal Housing Lender

## CASH BACK PLUS NO ANNUAL FEE

# **BRB Business Credit Cards**

- \$150 cash back offer
- No annual fee
- Tailored services

You are invited to apply for a specialized credit card and **\$150 Cash Back** simply by spending **\$500** on eligible net purchases on a single card within the first 90 days.

## Business Credit Cards

Best for day-to-day expenses.

Access to revolving credit.

- Added security
   Separate expenses from operating funds.
  - Work with communities who know your activity.

No Annual Fee

Cash Back Rewards

**Mastercard Easy Savings** 

Multi Card P-Card

Best for corporate & fleet card management.

Real-time functionality to: - Issue/freeze cards -Adjust limits -View transactions live

Zero interest when balance is paid in full monthly.

No Annual Fee

Annual Rebate based on spending



Save 1-5% on fuel and maintenance at over 19,000 participating gas stations nationwide.



Save 4% at over 13,000 participating restaurants, including: Red Lobster, Outback Steakhouse, Pizza Hut and more.



Save 4% on your stay at over 5,000 participating hotels including: Hilton Garden Inn, Hampton Inn, Hyatt Place & more.



Save 2-25% from participating merchants like BizEquity, Mimeo and Monster. "Terms and Conditions Apply. Subject to credit approval. Mastercard Easy Savings Program Cardholder Terms & Conditions: Cardholder msut be enrolled in the Mastercard Easy Savings Program at the time of purchase. Payment must be made in full at a participating Merchant location with an eligible Mastercard commercial credit card. signature debit card or commercial prepaid card issued by a Mastercard Issuing bank. Purchases do not qualify for the program is the purchase transaction is a PIN-based transaction, orginated outside of the W.S. or was not processed through the Mastercard U.S. transaction processing system. The rebate will appear on your statement after the purchase has posted to your card account not on the receipt, and may not be reflected until the next statement. Other terms and conditions apply. For more information, visit easyavings.com/commercial.



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Business Credit Card Corporate Multi Card Corporate Multi Card w 

# **Business Credit Card Application**

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Multi Card w/Fleet	) u u
Card	nor:
Aulti	forr
orporate N	s In
orpoi	Rusiness In
О П	R S

Business name as you would like it to appear on card

Legal name of business (if different from above)	from above)			
Billing address		City	StateZip_	Zip
Street address (if different)		City	StateZip_	Zip
Business phone	Date business established	Years of current ownership	ship	
Annual gross revenue \$	Annual net profit \$_	t \$		
Total Assets \$	Total Li	Total Liabilities \$		
Type of business: <ul> <li>Sole Proprietorship</li> <li>Corporation</li> </ul>	<ul> <li>General Partnership</li> <li>Limited Partnership</li> </ul>	<ul> <li>Limited Liability Company</li> <li>Other (describe)</li> </ul>		
Tax ID #	DUNS # (if available)	Registration State_		
Cards for Voil and Voilr Fundovees				

You may authorize to use your account the person(s) identified as your "authorized user(s)". Each authorized user will be issued a card. The authorized user must affix his or her signature on the reverse side of the card. The persons you list below are designated as authorized users. For each card issued, you must designate an

Credit Limit			
SSN			<b>Total Credit Requested:</b>
Cardholder's Name (as you would like it to appear)			

# Authorized Contact

The Authorized Contact will be authorized to access account information on behalf of the Business entity, as well as to make changes to the accounts, including but not limited to, requesting credit line increases and additional cardholders.

Password Last Ξ First name

Email address

**Owner or Authorized Officer Acknowledgement and Information** 

Name (please print)	Title/Position	sition	_ Phone _	
Social Security No.	Date of Birth	Gross Annual Salary		
Home address		City	State Zip	Zip
Street address (if different)		City	_StateZip_	Zip
important Information about procedures for opening a new account. To help the government fight the funding of terrorism and money laundering activities, Federal	iccount: To help the government	hent fight the funding of terrorism and mor	ney laundering	g activities, Federal

u: when you op . We reserve the Law requires all timancial institutions to obtain, verify and record identity information on each person who opens an account. <u>What this means for you</u> an account, we will ask for your name, physical address, date of birth, social security number, and other information that will allow us to identify you. right to request additional information.

# Signature

By signing below, I acknowledge and agree on behalf of the Business entity and myself as the Authorized Officer; (1) that all information provided in connection with this Request Form is correct; (2) that the Bank may investigate and exchange reports regarding information on the Authorized Officer and the Business entity with credit reporting agencies and others; (3) that the account will be used for business purposes only; (4) to all terms of the Business Credit Card Agreement; (5) that my Financial Institution may release information about the Authorized Officer and Business entity and their accounts; (6) that the Business entity and in my individual capacity, will each be liable for all charges, fees and finance charges on all the cards and accounts issued pursuant to this request or my other future requests to add additional cards or accounts. (In the case of a non-profit organization, the Authorized Officer will not be personally liable as set forth in #6 above, only the Business entity will be liable.)

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# Smarter Lending

Please review this section to see what's new with your existing loans AND take a look at some of the new features you'll have access to as a customer of Blue Ridge Bank.

# **Consumer Lending Options**

Please note: Your existing loans and terms are not set to change. If any changes occur, you will be notified within 30 days of implementation.

## Personal Term Loans

You've got a dream, we've got financing. Let's see if we can work something out - we're pretty sure we can.

- Competitive rates for a wide range of personal needs:
  - Home improvement projects
  - Bill payment
  - Debt consolidation
  - Family vacation
  - Unexpected expenses
  - And more!
- Accommodating financing terms, customized to your unique situation
- Secured and unsecured installment loan options available
- Single payment loans available
- Local, Blue Ridge decision-making and processing
- Thorough, attentive service every step of the process

## Home Mortgage Loans & Equity Lines

The dream is within reach! Let us be your partner.

- Purchase or refinance your dream home
- Competitive rates for home purchase, refinance or construction
- Convert equity into financing for almost anything
- A wide range of financing programs available:
  - Conventional loans
  - Adjustable rate mortgages (ARMs)
  - Fixed rate mortgages
  - Balloon Loans
- Knowledgeable loan officers with experience in the local real estate market

## We also offer consumer credit cards!

## Auto Loans

Why not get the ride you really want? We can help with affordable financing.

- Competitive, fixed rates for new or used vehicles
- Interest reduction available; have your payment automatically deducted from your BRB account



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# **Consumer Credit Card Application**

Important Information about procedures for opening a new account: To help the government fight the funding of terrorism and money laundering activities, Federal Law requires all financial institutions to obtain, verify and record identity information on each person who opens an account. What this means for you: When you open an account we will ask for your name physical address, date of birth social security number and other information that will allow us to identify you. We reserve the

right to request additional information. Applicant Information (please print)	ase print)	Cuffe
Furst name (Legal Name)	MI Last	Suttix
Street address (if different)	City	StateZip
Former address	City	State Zip
(if less than 2 years at current residence)		
Primary phone number	Email address	
Social Security #	Date of birth Driver's license number/state	e number/state
Are you a U.S. citizen	In which country do you hold citizenship (other than U.S.)	
Employer	Occupation D	Date employed
Total annual income \$	Alimony, child support or separate maintenance income need not be revealed if you do not wish to have it considered as a basis for repaying this loan.	ance income need not be revealed if you do repaying this loan.
Total available assets \$	Bank name	
Monthly housing/rent payment \$	t \$ $\Box$ Own $\Box$ Rent $\Box$ Other Name of creditor	reditor
	Einsteinen der Aussen der Abhrände von Johne erstend.	0CC -
Mailing address	City	State Zip
Street address (if different)	City	StateZip
Primary phone number	Email address	
Social Security #	Date of birth Driver's license number/state	e number/state
Are you a U.S. citizen	In which country do you hold citizenship (other than U.S.)	
Employer	Occupation D	Date employed
Total annual income \$	Alimony, child support or separate maintenance income need not be revealed if you do not wish to have it considered as a basis for repaying this loan.	ance income need not be revealed if you do repaying this loan.
Signature(S) By signing below, I/we acknowledge and agreverify information and that credit reference or regarding information with credit reporting ag- applicant upon request, receipt of such agreen payments, or other defaults on your account n payments, and the credit extended from time to time.	Signature(s) By signing below, I/we acknowledge and agree; (1) that all information provided in connection with this Request Form is correct; (2) that inquires may be made to By signing below, I/we acknowledge and agree; (1) that all information provided in connection with this Request Form is correct; (2) that inquires may be made to verify information and that credit reference or verification may be given based on inquiries from other parties; (3) that the Bank may investigate and exchange reports regarding information with credit reporting agencies and others; (4) to all terms of the Consumer Credit Card Agreement, a copy of which will be mailed to the applicant upon request, receipt of such agreement and acceptance of such terms to be conclusively presumed by the applicant's use; (5) that late payments, missed payments, or other defaults on your account may be reflected in your credit report. If you apply for joint credit, the undersigned shall be jointly and severally liable for any and all credit extended from time to time.	Form is correct; (2) that inquires may be made to that the Bank may investigate and exchange repo tement, a copy of which will be mailed to the e applicant's use; (5) that late payments, missed ne undersigned shall be jointly and severally liable
Applicant Signature		Date

Date

Co-Applicant Signature

# **Commercial Lending Options**

Please note: Your existing loans and terms are not set to change. If any changes occur, you will be notified within 30 days of implementation.

## Commercial Real Estate Loans

- Affordably purchase, refinance or build commercial real estate
- Available for owner-occupied or investment properties
- Loan officers with working knowledge of the local real estate market

## Start-Up Loans

- Affordable financing for businesses that are just getting started
- Available with a business plan that shows prospects for a profitable future
- Accommodating financing terms, customized to your unique needs

## Small Business Administration (SBA) Loans

- Government-backed financing for businesses that may not qualify for traditional financing
- Available for start-ups or the purchase or refinance of an existing business
- Competitively low rates for a wide range of business needs

## Agricultural Loans

FDIC

Equal Housing Lende

- Finance your operational needs with a friendly, local lender
- Funds for livestock, crops, equipment, land and more
- Terms tailored to you, with attentive service every step of the way

## **Business Term Loans**

- Start or grow your business with Blue Ridge Bank
- Finance almost any business need at a competitive rate
- Terms tailored to the unique needs of your business

## Working Capital Loans

- Affordable financing for a variety of seasonal needs
- Pay vendors and employees, supplement working capital & more
- Meet needs without tapping into established savings



# **Innovative Partners**

You'll gain access to tailored offerings by our affiliates just for being Blue Ridge Bank customers!

# Still processing your own payroll?



www.moneywisepayroll.com (434) 817-8788

Payroll Processing



Time & Labor Management



Payroll Tax Solutions



Tax Support & Resources



BRB commercial clients can also earn a 1.25% earnings credit to offset treasury costs, including payroll!





We have access to **dozens** of insurance carriers to provide you with **better** coverage, and **better** pricing.



Investments and insurance products and services are: NOT A DEPOSIT • NOT FDIC-INSURED • NOT GUARANTEED BY THE BANK • NOT INSURED BY ANY STATE OR FEDERAL GOVERNMENT AGENCY • MAY GO DOWN IN VALUE

Disclosures

### PERSONAL DEPOSIT ACCOUNTS

If Your VCB Account Was:	Your BRB Account Will Be:	Terms and Features
First Interest Checking	Kasasa Cash Checking	Requirements: Please see the Kasasa Addendum for terms and conditions that apply to this account.
Extreme Checking	Kasasa Cash Checking	Requirements: Please see the Kasasa Addendum for terms and conditions that apply to this account.
HSA Savings	HSA Savings	Per check fee \$1.97
Extreme Rewards Checking	Kasasa Cash Checking	Requirements: Please see the Kasasa Addendum for terms and conditions that apply to this account.
Basic Checking	Simply Checking	No foreign ATM refunds.
Capitol Account	Simply Checking	No foreign ATM refunds.
Prime Connection	Simply Checking	No foreign ATM refunds.
Golden Advantage Savings	Golden Advantage Money Market	Minimum Balance requirement for Golden Advantage Money Market is \$1,000.
Statement Savings	Personal Savings	\$10 Service Charge if minimum balance is not met. \$25 per item fee for exceeding transaction limit.
Christmas Club	Personal Savings	\$100 Minimum Balance, \$500 minimum balance after 12 months.
Student Savings School Bank Account	Youth Savings Account	\$2.97 Service Fee if minimum balance is not maintained.

### **COMMERCIAL DEPOSIT ACCOUNTS**

If Your VCB Account Was:	Your BRB Account Will Be:	Terms and Features
Free Business Checking	EZ Business Checking	300 free transactions per statement cycle; \$1.09 per item thereafter. Paper statement fee \$2.27
Business Checking	Small Business Checking	\$5000 minimum balance.
Business First Checking	EZ Business Checking	300 free transactions per statement cycle; \$1.09 per item thereafter. Paper statement fee \$2.27
Commercial Checking	Commercial Checking	Per item analysis fee \$0.16 & \$0.19. \$15 maintenance fee.
Business Savings	Business Savings	\$10 maintenance fee if minimum balance is not maintained. \$25 per item fee after transaction limited is exceeded.

### MONEY MARKETS, CDS AND IRA'S

If Your VCB Account Was:	Your BRB Account Will Be:	Terms and Features
Virginian Money Market Money Market Account Extreme Money Market Choice Money Market Coastal Money Market Foundation Money Market Uncommon Money Market Commonwealth Money Market	Tiered Money Market	\$25 per transaction fee.
Variable Rate IRA	1 Year IRA CD	1 Year IRA CD with a penalty free option.
Extreme Variable Rate IRA Savings	1 Year IRA CD	1 Year IRA CD with a penalty free option.

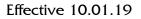
\*If you have an interest bearing checking or savings account please review our rate schedule at www.mybrb.com or call your local branch on May 24, 2021 for the new interest rate and annual percentage yield.

# **Fee Schedule**

Account Closed in Overdraft		\$40
Account Re-Opening Fee		\$25
Account Closed	Within 12 months of opening	\$30
Affidavit of Loss		\$25
Dormant Fee - Monthly	No activity within 12 months	\$9.97
Insufficient Funds*	Per item returned	\$39.97
IRA Trustee Transfer Fee	Outgoing Transfer	\$40.00
Overdraft*	Per item paid	\$39.97
Overdraft Continuous	Daily beginning on the 10th day of negative balance	\$4.97
Paper Statement Fee		\$2.27
Savings Excess Withdrawals*	After 6 withdrawals, fee will be imposed for each withdrawal	\$25.00
Stop Payment Fee		\$40.00
Telephone Transfer Fee	No charge if made via online or telephone banking	\$8.00
VISA Debit Card Fees:		
Card Replacement/Changes		\$10.00

## **Business Account Specific Fees**

Deposit Correction Fee		\$8.00
Returned Deposit Item Fee	Each	\$7.97



## Commercial Analysis Account

### "Fee Schedule" is listed on previous page.

### **Earnings Credit Calculation**

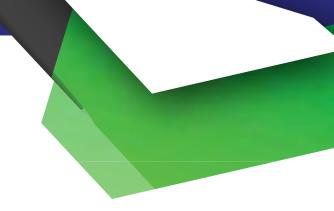
**Earnings Allowance:** An allowance credit that is based on the account balance and applies only to offset fees. The earnings allowance is NOT credited to the account. The earnings credit is calculated as follows.

Average Balance minus a 10% Reserve Requirement, multiplied by the Earnings Credit Rate, multiplied by the number of days in the statement cycle, divided by 365.

The earnings Credit Rate is equal to the Federal Funds Target Rate and is adjusted on the first business day of each month.

#### **Demand Deposit Service Fees**

2 children 2 cproble berriet i		
Account Maintenance	Monthly per account	\$ 15.00
Item Processing Fees:		
Deposits Credited	Each	\$ 0.19
Electronic Credits	Each	\$ 0.16
Deposited Items	Each	\$ 0.19
Items Paid	Each	\$ 0.19
Electronic Debits	Each	\$ 0.16
Deposited Items Returned	Per Item	\$ 9.00
Cash Services:		
Currency Supplied	Per \$100	\$ 0.50
Coin Supplied	Per roll	\$ 0.40
Miscellaneous Services:		
Insufficient Funds/Overdrafts	Per item	\$ 39.97
Stop Payment	Per item	\$ 40.00
Wire Transfer Services:		
Incoming - Deposited		\$ 16.00
Outgoing - Domestic		\$ 25.00
Outgoing - Foreign		\$ 55.00
Remote Deposit Capture:		
Monthy Service Fee		\$ 55.00
Items Deposited	Per item	\$ 0.19



Cash	Management	Options
------	------------	---------

Statement supplied via Premium CD Rom	Monthly	\$	40.00
Automatic Clearing House Services:			
ACH Monthly Maintenance ACH File Transmission	Self - per transmission	\$ \$	30.00 10.00
Consumer PPD Credits Originated	Per item	⊅	-

### Available Treasury Services

ACH Positive Pay Remote Deposit Capture Wires Online and Mobile services

\*Each of his services has a separate agreement and service charges.

## **Transition FAQ**

## Will my deposit or loan account number change?

Not likely. In the event of an account number needing to be revised, we will reach out to you directly and provide you with all necessary information.

## Will my current checks still work?

Yes, your current checks will still be accepted. You will not need to reorder any checks unless we have contacted you separately.

## Do I need a new debit card?

We will be issuing you a new debit card. You should receive your new Visa BRB debit card by May 21st, 2021 complete with activation and PIN set-up instructions. You cannot activate your new card until May 24th, 2021. A new card will not be ordered for VCB debit cards not used in the last six (6) months.

## Will I receive new online banking credentials?

Yes. You will receive new BRB online banking credentials by May 21, 2021. We'll include all the information you need to ensure a smooth transition.

## Will my checking or savings account change?

Perhaps. We've carefully reviewed your existing account with our current offerings to ensure you're getting the most out of your banking experience. Refer to the chart on pages 11-15 to review which account you've been upgraded to.

## Will my loan information change?

Not likely. Your account information and terms should remain the same. We will reach out to you in the event terms have been updated.

## How will I make my existing loan payments?

You may visit your local office, call us at 888-331-6521or visit www.mybrb.com and select 'Make a Loan Payment'.

## Will my Bill Pay payees transfer? Yes.

## Will my Bill Pay history be accessible?

Yes. Your new online banking account will have access to the last 90 days of payment history. If you need older information, please contact your local branch.

## Where can I access my statement history?

You will receive your last Virginia Commonwealth Bank statement during your May cycle. Going forward, you may sign up for BRB eStatements or receive your new statements via mail (fees may apply). If you need older statements, please contact your local branch or email customerservice@mybrb.bank.

## Kasasa Cash

When the Kasasa Cash qualifications are *not* met, the interest rate on your account will be 0.01% and the annual percentage yield will be 0.01%

When the Kasasa Cash qualifications are met, the interest rate on your account and corresponding annual percentage yield will be tiered. If your average daily balance is \$15,000 or less, the interest rate paid on the entire balance will be 1.00% with an annual percentage yield of 1.00%. An interest rate of 0.05% will be paid only for the portion of your average daily balance that is greater than \$15,000. The annual percentage yield for this tier will range from 1.00% - 0.05% depending on the balance in the account.

The interest rate and annual percentage yield may change. At our discretion we may change the interest rate on your account as often as daily. Interest will be compounded monthly and will be credited to your account on the last day of the statement cycle. If you close your account before interest is credited, you will not receive the accrued interest. Interest begins to accrue on the business day you deposit noncash items(for example, checks).

We use the daily balance method to calculate interest on your account. This method applies a periodic rate to the daily balance in the account for the period.

**Qualifications:** To qualify for "Kasasa Cash" rates and receive reimbursements on your ATM fee surcharges, you must perform the following during the monthly qualification cycle:

- Have at least 10 debit card purchases post and settle;
- Have at least l (one) Automated Clearing House transaction post and settle;
- Be enrolled and log in to online banking;
- Be enrolled and receive e-statements.

Enrollment in online banking and/or in electronic statements is required to meet certain qualifiers. Please contact us for details on how to enroll.

If you have met your qualifications for the month, we will reimburse you for domestic ATM fees up to \$25 per month. ATM fee reimbursements will be credited to your account on the last day of your statement cycle.

ATM fees of \$499 or less will be reimbursed up to a maximum of \$4.99 per individual transaction. ATM fees of \$5.00 or higher will be reimbursed if the proper ATM receipt is presented to a representative at one of our branches.

If you believe that you have not been reimbursed the correct amount, please contact us. Note: ATM withdrawals do not count as qualifying debit card transactions for purposes of earning rewards within this account.

## Monthly Qualification Cycle means a period beginning one day prior to the 1st day of the

current statement cycle through one day prior to the close of current statement cycle. Your account will be automatically qualified on one day prior to the first day of the current statement cycle. What this means is if you did not qualify for the higher preferred rate, you might notice a slightly higher base rate APY earned on your statement due to the one day (the last day) being calculated with the higher preferred rate.

**Other Account Information:** 

You must deposit \$100 to open this account.



## **OVERDRAFT PRIVILEGE**

Paying attention to your financial needs is our top priority. As a valued customer, we are pleased to inform you about our new discretionary overdraft service. At our discretion, we will strive to pay any non-sufficient fund items, which may be presented against your account instead of returning the item unpaid. This service may provide comfort if items arrive on your account when insufficient funds exist and may save you embarrassment and hassle of returned checks. There is no application process because the service is automatic for eligible accounts.

The Bank's discretionary overdraft service is under no obligation to pay items when your account has non-sufficient funds (NSF), even if previous NSF transactions were paid. With this service, we will strive to pay your overdrafts when possible at those times when your account balance is not sufficient to cover the items that you have presented against it. We do so in anticipation that you will be making a deposit immediately to bring your account to a positive balance. The Bank's current NSF fee of \$39.97 is charged to your account for each NSF transaction regardless of whether the NSF transaction is paid or not. This service is in effect for checks, preauthorized automatic debits, telephone-initiated transfers or other electronic transactions where there are insufficient funds in your account to cover the transaction.

Overdraft lines of credit or other overdraft protection services will remain unchanged and in the event of an overdraft will be accessed for coverage before the discretionary overdraft service. Transactions may not be processed in the order in which they occurred, and the order in which transactions are received and processed can affect the total amount of overdraft fees assessed. We hope to save you substantial fees charged by merchants and other payees for returned items. If you do not wish to be included under this policy and would prefer to have all of your non-sufficient fund items returned or denied, please complete the enclosed form and return it to your local branch.

While we have adopted this service to provide the highest level of service to you and to allow for consistent treatment of overdraft transactions, we do not encourage you to overdraw your account. Accountholders should not become dependent on this service to meet short-term cash needs. Abuse of this service may result discontinuing this service. There are other more prudent options to cover overdrafts, such as lines of credit and transfers between accounts. We are happy to discuss those options in an effort to meet your needs.

The Overdraft Privilege can be removed at any time at the bank's discretion.

In order for us to pay any ATM or one time Debit Card transaction into overdraft, you must give us your affirmative consent. Please read the ATM/Debit Card Opt-In Form carefully, choose the option that best suits your needs and return the form to any of our branches.

## **BLUE RIDGE BANK**

## FUNDS AVAILABILITY DISCLOSURE

This policy statement applies to "transaction" accounts. Transaction accounts, in general are accounts which permit an unlimited number of payments to third persons and an unlimited number of telephone and preauthorized transfers to other accounts of yours with us. Checking accounts are the most common transaction accounts. Feel free to ask us whether any of your other accounts might be covered under this policy.

Our policy is to make funds from your cash and check deposits available to you on the business day we receive your deposit. Electronic direct deposits will be available on the day we receive your deposit. Once the funds are available, you can withdraw them in cash and we will use them to pay checks that you have written or electronic debits that you have authorized.

Please remember that even after we have made funds available to you, and you have withdrawn the funds, you are still responsible for checks that you deposit that are returned to us unpaid as well as for any other problems involving your deposit.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and Federal Holidays. If you make a deposit before 5:00 PM on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after 5:00 PM or on a day we are not open, we will consider the deposit made on the next business day we are open.

#### LONGER DELAYS MAY APPLY

**Case-by-case delays.** In some cases, we will not make all of the funds that you deposit by check available to you on the second business day we receive your deposit. Depending on the type of check that you deposit, funds may not be available until the second business day after the day of your deposit. The first \$225 of your deposits, however, may be available on the second business day we receive your deposit.

If we are not going to make all of the funds from your deposit available on the first business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available. In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$5,525 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of your deposit.

#### SPECIAL RULES FOR NEW ACCOUNTS

If you are a new customer, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,525 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$5,525 will be available on the ninth business day after the day of your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$5,525 will not be available until the second business day after the day of your deposit.

Funds from all other check deposits will be available on the fifteenth business day after the day of your deposit.



ATM / Debit Card Opt-In Form       The Yan
1. ATM transactions

## PRIVACY NOTICE: BLUE RIDGE BANK N.A. AND VCB FINANCIAL GROUP, INC.\*

FACTS	WHAT DOES BLUE RIDO	GE BANK DO WITH YOUR PE	RSONAL INFORMATION?	Who we are		
WHY?Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.		Who is providing this notice?	Blue Ridge Bank, N.A. VCB Financial Group, Inc. Businesses listed in the other section below provide their own privacy notices.			
					What we do	
WHAT?         The types of personal information we collect and share depend on the product or service you have with us. This information can include:           • Social Security number and employment information           • Account balances and transaction history           • Credit history and investment experience		end on the product or service you				
		How does Blue Ridge Bank N.A protect my personal information?				
HOW?	All financial companies need to share customers' personal information to run their everyday		How does Blue Ridge Bank N.4 collect my personal information?	<ul> <li>Use your credit or debit card or seek advice about investments</li> <li>Make deposits or withdrawals from your account</li> </ul>		
personal information; the reasons Blue Ridge Bank, N.A. chooses to share; and whether you can limit this sharing.			We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.			
Reasons we can share your personal informationDoes Blue Ridge Bank, N.A. share?Can you limit this sha		Can you limit this sharing?	Why can't I limit all sharing?	<ul> <li>Federal Law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes – information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> </ul>		
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus For our marketing purposes – to offer our products and services to you		YES	NO		<ul> <li>Sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>	
				What happens when I limit sharing for an account I hold jointly	g Your choices will apply to everyone on your account.	
		YES	NO	with someone else?		
For joint	t marketing with other	NO	We don't share	Definitions		
purposes	ffiliates' everyday business – information about your s and experiences	YES	NO	Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • Our affiliates include: Hammond Insurance, Moneywise Payroll Solutions, and Exchangers Ltd.	
	ffiliates' everyday business information about your iness	YES	YES	Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.	
For our affiliates to market to you YES		YES		Blue Ridge Bank, N.A. does not share with nonaffiliates so they can		
For nonaf	filiates to market to you	NO	We don't share		market to you.	
To limit       Call (888) 331-6521 to speak with a customer service representative.         Please note:       If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice.         When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.         However, you can contact us at any time to limit our sharing.			30 days from the date we sent this notice.	Joint Marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you. <ul> <li>Blue Ridge Bank, N.A. doesn't jointly market</li> </ul>	
QUESTIONS?       Call 888.331.6521 or go to www.mybrb.com					y this notice and have separate notices: Carolina State Bank, a division of Blue Ridge Bank, N.A. Blue Ridge Bank, N.A., and Lender Select Mortgage Group, a DBA of Blue Ridge Bank, N.A.	

# With A BRB Jackpot Account

\*APY (Annual Percentage Yield) for this account is 0.03% as of publication date. Visit your local BRB office for current rates. Raffle entries are earned based upon the following: monthly & annual drawings - one entry for each \$25 increase in the account balance during the drawing period. Closing dates for each drawing will be the last business day of each month/year. Monthly prizes will be issued by check within 14 business days of the drawing. All participants must be at least 18 years old and a legal resident of Virginia or North Carolina. Employees and household residents are excluded. Ask us about additional rules and eligibility.

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(844)-404-9668 | 1801 Bayberry Ct. | Richmond, VA 23226



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